



शहीद मंगल पाण्डे राजकीय महिला स्नातकोत्तर महाविद्यालय,
माधवपुरम्, मेरठ

**SHAHEED MANGAL PANDEY GOVT. GIRLS POST GRADUATE COLLEGE
MADHAVPURAM, MEERUT-250002 (U.P)**

(Affiliated to Ch. Charan Singh University, Meerut)

(‘B+’ Grade Re-Accredited by NAAC)

STUDENTS’ GRIEVANCE REDRESSAL CELL

College has established a Students’ Grievance Redressal Cell to investigate and resolve the general, academic, exams related grievances from the students in a time bound manner. The cell works quickly for resolving the problem or grievance faced by students. The SGRC conducts meeting as and when required to resolve the matters/issues/concerns in minimum possible time. SGRC take care of all the privacy and the proofs provided by the aggrieved student.

Students can file their grievances against misconduct of college administrative staff, problem in admission process, issues in teaching-learning and evaluation, scholarship, canteen, and library etc.

OBJECTIVES

- To create platform for the students where they can raise their problems and find appropriate solutions.
- To provide suggestions to the college authorities by the students for better and enhanced communication.
- To ensure effective solution to the problems reported.
- The committee promptly attends the grievances addressed and report to the concerned authority

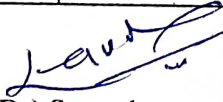
PROCEDURE FOR COMPLAINT

- The students can register their issues/complaints in writing and drop it that in the complaint box or they can personally talk to any member of the SGRC directly for their concern.
- They can also go the college website and register their problem under SGRC TAB.

Composition of Students' Grievance Redressal Cell

According to the UGC (Grievance Redressal) Regulations, 2018, following SGRC is composed:

S.No.	Name	Designation	Contact Details
1	Prof (Dr) Anju Singh	Principal	9837134202
2	Prof (Dr) Swarnlata	Convenor	7017221334
3	Dr Radha Rani	Member	9412791527
4	Dr Poonam Bhandari	Member	6397569119
5	Dr Shalini Verma	Member	9410862849
6	Dr Parul Malik	Member	8979203296
7	Dr Daisy Verma	Member	8447756279
8	Dr Soshal	Member	7906511443
9	Dr Shabeena Parveen	Member	8755311862


Prof (Dr) Swarnlata
Convenor

प्रो० (डॉ०) स्वर्ण लता कदम
प्रोफेसर, हिंदी विभाग
शहीद मंगल पांडे राजकीय महिला
स्नातकोत्तर महाविद्यालय माधवपुरम, मेरठ

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Prof (Dr) Anju Singh
Principal


प्राचार्य
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